

**TIDESWELL SURGERY**  
**SPRING NEWSLETTER 2017**



**SIMPLY THE BEST!!**

Patients may have seen in a recent issue of the Buxton Advertiser that Tideswell surgery has been voted among the best GP surgeries in the High Peak and Hope Valley area, we came out as 98.7% - this is based on the percentage of patients that are likely to recommend our practice to other people! This information comes from the NHS choices website.



**GOING ON HOLIDAY ?** Please collect a travel form from the surgery (or download from the website.) The 'fitfortravel' website will give you all the information that you will need. Return the completed form to the surgery and make an appointment with the practice nurse. Please be aware that some vaccinations incur a charge and some need to be given well before your holiday to give them time to take effect **Don't forget your sunscreen.**

***Date for your diary – Saturday 27th May, 10am, Annual MS coffee morning with bacon butties at St John's Institute***

Have you moved, got a new telephone number or changed any of your personal details? – If so please let us know so that we can keep our records up to date.

**NEW PATIENTS** - If you are new to the surgery it would be useful to make an appointment with the practice nurse to check that you are up to date with the immunisation appropriate to your age.



***PLEASE, PLEASE, PLEASE*** – If you are unable to keep an appointment at the surgery, let us know. Missed appointments deprive another patient of a slot that may be vital to them. In the first three months of this year 172 appointments have not been kept – this is 28 hours & 40 minutes of clinician's time wasted and 172 patients who could have been seen had the surgery known you weren't coming! The cost to the surgery of a single missed

*appointment is around £40 – there are better things in the NHS that this could pay for*

Please note that Dr Parry will be going on maternity leave at the beginning of May



*The school age immunisation service has now commenced delivery of the MenACWY & tetanus, Diphtheria and programme. The service will be delivering the Year 8 &9 HPV programme later in the academic year. They will also be undertaking catch up of any vaccinations previously missed for teenage immunisations.*

**REMINDER** *The surgery will be closed for two Bank Holidays in May – Monday 1<sup>st</sup> and Monday 29<sup>th</sup> – If you need a doctor then please ring 111 which will connect you to the out of hours service – check in plenty of time that you have enough medication to allow for these extra days.*

We are able to offer online access for booking appointments and ordering prescriptions. If you are booking appointments online, please only book 10 minute appointments, if you need longer appointments please contact the surgery so we can make sure you have the appropriate time for your needs.



Nicky and Abbie are the surgery healthcare assistants; they take bloods, can check your BP, and carry out ECGs. Abbie also carries out NHS health checks; patients will receive letters for health checks when they fall into the age range.