

Who delivers this service?

The British Red Cross Home from Hospital service is provided by working in partnership with hospital and community teams. Together we are able to support people to remain confident and independent in their own homes.



What skills and training do you have?

Our staff and volunteers undergo personal interviews, enhanced police checks and relevant training. They are all committed to the principles of the British Red Cross.

All our volunteers are local to North Derbyshire. If you would like to get involved, please get in touch with us.

How do I get in touch?

Monday to Friday 9-5 pm

Walton Hospital
01246 515 525

Bolsover Hospital
01246 562 139

Monday to Saturday 12-8 pm

Chesterfield Royal Hospital
01246 562 139

Home from Hospital is funded by the British Red Cross and the following partners:

British Red Cross
Derbyshire Branch
Red Cross House
Matlock
DE4 3EG
01629 582 171



The British Red Cross Society, incorporated by Royal Charter 1908, is a charity registered in England and Wales (220949) and Scotland (SC037738).



Home from Hospital

Support at home service
in North Derbyshire

Refusing to ignore people in crisis

What is Home from Hospital?

Home from Hospital offers short term support for the first few weeks when leaving hospital.

We smooth the process of settling back into a normal routine and help you regaining confidence and independence, which can prevent unnecessary hospital admissions.

How can the service help me?

Our friendly staff and volunteers can check that you are safe and well, offer emotional support and companionship. We also help with practical tasks like:

- > Food shopping
- > Collecting prescriptions
- > Escorting on a short walk
- > Signposting and information

If you are in the emergency department and find it difficult to get home, British Red Cross staff and volunteers can assist. We make sure you are safe and well before leaving and can help with practical tasks.

Who can access the service?

Home from Hospital is a free service for people who are:

- > Medically fit to leave hospital
- > Have low-level social needs
- > Discharged from any hospital
- > Residents of North Derbyshire



When is the service available?

We arrange a time to visit you at home that is convenient for you between 9 am and 5 pm, Monday to Friday. We can assist getting you home from hospital until 8 pm, Monday to Saturday.

How can I access the service?

If you would like support at home when leaving hospital please let a healthcare professional know as they can make referrals to us.

Alternatively you can refer yourself by calling Home from Hospital on any of the telephone numbers on this leaflet.

